

From zero to hero! How we turned around this homeowner's windstorm claim

Some Quick Stats:



Type of Claim:

Wind Damage



Amount Offered By Insurance Company:

\$0 (Under deductible)



What We Recovered For The Homeowner:

\$15,000



Length of Time To Adjust:

63 Days

The Problem:

After strong winds caused noticeable damage to the exterior of Ms. Brenda's recently purchased home, she had no other choice but to call her insurance company.

Like many homeowners, she expected that she would receive the adequate funds needed to repair her home. But the insurance company decision was much different.

Insurance Company Adjustment

After meeting with the insurance company adjuster, she received the bad news a few days later from the insurance company stating that they would not pay for the loss due to being under deductible.

In our client's own words:

"I couldn't believe that the insurance company didn't give me anything to fix my house. This is very stressful" -*Brenda*

Below are some of the damages



This damage extended around the sides of the home. Parts of the roof also experienced some damage.

How Banhan & Mason Helped

Once we stepped in to assist Ms. Brenda in adjusting her claim, we did the following:

- Inspected the home & damages
- Communicated with a roofing company to obtain repair estimates
- Reviewed the insured's policy

- Drafted an estimate

After reviewing the claim & findings, we submitted our estimate to the handling adjuster for Ms. Brenda's claim.

Approximately 63 days later after negotiations with the insurance company, we were awarded a settlement in the amount of **\$15,000** which was a win for our client after almost getting nothing! And all without having to go to court.

We like to keep claims simple & quick so you can fix your home faster without the stress!

Our client had enough to hire a professional contractor to fix all the damages in her home.

What our client had to say

"I can say that the communication & trust with Banhan & Mason is second to none. They kept me informed & led me every step of the way. I never had a claim before, but I am glad I was able to work with B&M!"

-Brenda C.

Have a claim you were underpaid on? Not sure if you could obtain anything from your insurance company? Contact us today to see if we can help you recover more money like we did for Ms. Brenda

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Disclaimer:

Client's name may have changed to protect the identity of the homeowner. The photos & settlements used are real figures. Every claim is different & some may or may not result in a settlement